

Event Refund Policy

General Refund Policy:

- We understand that circumstances may arise that prevent you from attending our event. This policy outlines our refund procedures.
- **All sales are final, and refunds are generally not offered.** However, we will consider exceptions on a case-by-case basis, as detailed below.
- **If the event is canceled or postponed by the event organizer,** we will offer a full refund or the option to transfer your ticket to a future event date, as applicable.

Specific Refund Scenarios:

- **Cancellations Received Before 15 Days Prior to the Event:**

If you cancel your registration at least 15 days before the event date, you may receive a partial refund of 50% of the registration fee, excluding any administrative fees.

- **Cancellations Received Within 15 Days of the Event:**

No refunds will be issued for cancellations made within 15 days of the event date.

- **No-Shows:**

No refunds will be issued for no-shows.

- **Event Cancellation/Postponement by Organizer:**

In the event that we cancel or postpone the event, you will receive a full refund or the option to transfer your ticket to a future date, as applicable.

- **Substitute Attendee:**

If you are unable to attend, you may transfer your ticket to a substitute attendee, provided you notify us of the change in advance.

Exceptions and Special Circumstances:

- **Medical Emergencies:**

In the event of a documented medical emergency, we will consider a refund on a case-by-case basis, provided that you provide documentation to support your claim.

- **Other Extenuating Circumstances:**

We will consider other extenuating circumstances on a case-by-case basis. Please contact us with your request and supporting documentation.

Refund Processing:

- Refunds will be processed within four business days of receiving your cancellation request.
- Refunds will be issued using the same method of payment used for the original purchase.

Contact Information:

- If you have any questions regarding our refund policy, please contact us at dmahoney@swlaw.com.